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## Parent Information

Dear Parents,

Your son has been accepted to *The Journey: Cross Roads* Transitional Living Center. His address and phone number are as follows: Please call Chris Bolden 801-319-4031 for phone numbers.

### Phone Calls

You should receive a telephone call within 24 hours after his arrival, unless a parent has transported him to our center. You are welcome to call your son. He may call you with permission during his first few weeks. At times, phone call length may be restricted, due to level or circumstance. Should you live out of the area, it is recommended that your son obtain a calling card, as long distance services are not available on the Transitional Living Center phone.

### Visits

Family visits are determined by the level you son is on, and according to Case Manager approval. For the most part, you may have a family therapy visit at any time, where you and your son meet in the office for a therapy session. After the first two weeks, you son may be able to move up a level, according to his behavior. At the 2<sup>nd</sup> level he may have on-site visits with family. At the 3<sup>rd</sup> level and above he may have approved off-site visits; the length of the visit is according to staff and Case Manager approval.

### Belongings

Your son may bring his own belongings for his room and apartment living. The apartment is fully furnished, has kitchen utensils, and bedding and towels are provided. However, your son may wish to bring his own bedspread, alarm clock, etc. Most items are acceptable, unless they are drug or gang related, obscene, or dangerous. All music is reviewed by the mentors. Inappropriate music, posters, or any other media will be confiscated. Bikes, skate boards, roller blades, etc. are allowed. A more extensive list of contraband items is found in the Resident Handbook. We want your son to bring items to make our house feel like his home; however, please be aware that we cannot be responsible for lost or stolen items.

### Further Information

Should you have any further questions, concerns, or would like to know more about the program, please call:

Chris Bolden  
Program Director  
(801) 319-4031

Madolyn M. Liebing, PH.D.,  
Clinical Director  
(801) 361-4070

Tyler Patching  
Program Administrator  
(801) 615-0213